Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

# Rajarshi Shahu Mahavidyalaya

Deolali-Pravara, Tal. Rahuri, Dist. Ahmednagar

10/07/2018

## Students' Grievance Redressal Cell Committee Meeting

#### **NOTICE**

All the members of the committee are hereby informed that the first meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 will be held on 11/07/2018 under the guidance of Prin. Swati Hapase at 12.30 pm. All the members are, therefore, requested to attend the meeting.



I/C. Principal Rajasrshi Shahu Mahavidyalaya Osolali Pravara, Tal.Rahuri,Dist.A.Nagar

#### Agenda of the Meeting

- 1 To read and confirm the minutes of previous meeting.
- 2 To open the grievance box.
- 3 To discuss if any complaint received.
- 4 Any other point to be discussed with the permission of the Principal.

#### MINUTES OF THE MEETING

Meeting-01

Date-11/07/2018

Members-08

Time-12.30 pm

The first meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 was held on 11/07/2018 under the guidance of Prin. Swati Hapase at 12.30 pm in the office. The following items are discussed during the meeting and unanimously resolved to implement them. The meeting was adjourned after the vote of thanks Prof. Raju Salve.

Sr. No	Subject	Resolution
1	To read and confirm the minutes of previous meeting	The minutes of the previous meeting are read and confirmed by the chairman. As per the minutes of the meeting action taken report is briefly discussed in the meeting.
2	To open the grievance box	Under the observation of Principal Swati Hapase the grievance box was opened.
3	To discuss if any complaint received	•
4	Any other point to be discussed with the permission of the Principal	If there is other point it will be discussed in the meeting with the permission of the principal

I/C. Principal Anjasrshi Shahar Mahavidyalaya Sesisti Prayara, Tal.Rahuri,Dist.A.Nagar

#### The following members were presented for the meeting

Name of the Member	Signature	Name of the Member	Signature
Mrs. Swati Hapase (Principal)	(Things	Prof. Jyoti Gadekar	Gadelans
Prof.Raju Salve (SDO)	Jul.	Prof. Satish Katke	get 8/
Prof. Balasaheb Fulmali	P.M.	Prof. Dattatray Kohkade	* Solved
Prof. Ashwini Chengede	Jorgaleion	Mr. Sanjay Kadam	Sho

### **ACTION TAKEN REPORT**

In compliance with the resolution made in the first meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 which was held on 11/07/2018. The following activities are successfully carried out.

Subject			Action taken/Compliance	
About Cards	Students'	Identity	The Identity Cards have been distributed to the students	
About Center	Students'	Facility	The Students' Facility Center is started reprographic facility	
About Commit	Porch/	Veranda	The Porch/ Veranda Committee is formed to observe the activities of the students outside the classrooms	

Rajasrshi Shal a Mahavidyalaya Beeleli Pravara, Tal.Rahuri,Dist.A.Nagar Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

# Rajarshi Shahu Mahavidyalaya

Deolali-Pravara, Tal. Rahuri, Dist. Ahmednagar

11/02/2019

## Students' Grievance Redressal Cell Committee Meeting

#### **NOTICE**

All the members of the committee are hereby informed that the second meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 will be held on 13/02/2019 under the guidance of Prin. Swati Hapase at 12.30 pm. All the members are, therefore, requested to attend the meeting.



I/C. Principal Rajasrshi Shahu Mahavidyalaya Deolali Pravara, Tal.Rahuri,Dist.A.Nagar

#### Agenda of the Meeting

- 1 To read and confirm the minutes of previous meeting.
- 2 To open the grievance box.
- 3 To discuss if any complaint received.
- 4 Any other point to be discussed with the permission of the Principal

#### MINUTES OF THE MEETING

Meeting-02

Date-13/02/2019

Members-08

Time-12.30 pm

The second meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 was held on 13/02/2019 under the guidance of Prin. Swati Hapase at 1.00 pm in the office. The following items are discussed during the meeting and unanimously resolved to implement them. The meeting was adjourned after the vote of thanks given by Prof. Jyoti Gadekar.

Sr.No	Subject	Resolution
1	To read and confirm the minutes of previous meeting	The minutes of the previous meeting are read and confirmed by the chairman. As per the minutes of the meeting action taken report is briefly discussed in the meeting.
2	To open the grievance box	Under the observation of Principal Swati Hapase the grievance box was opened.
3	To discuss if any complaint received	No major grievance found.
4	About installation of CCTVs at every stairway	It is decided to install CCTVs at every stairway within two weeks
5	Any other point to be discussed with the permission of the Principal	If there is other point it will be discussed in the meeting with the permission of the principal

Rajasrshi Slemanhavidyalaya Deelali Pravara, fal.Rahuri,Dist.A.Nagar

#### The following members were presented for the meeting

Name of the Member	Signature	Name of the Member	Signature
Mrs. Swati Hapase (Principal)	Shirt	Prof. Jyoti Gadekar	Gadelles
Prof.Raju Salve (SDO)	Qui,	Prof. Satish Katke	Sahl
Prof. Balasaheb Fulmali	Cum	Prof. Dattatray Kohkade	Lange
Prof. Ashwini Chengede	changoletel	Mr. Sanjay Kadam	Sho

#### **ACTION TAKEN REPORT**

In compliance with the resolution made in the first meeting of Students' Grievance Redressal Cell Committee for the academic year 2018-19 which was held on 13/01/2019. The following activities are successfully carried out.

Subject	Action taken/Compliance		
About installation of OHPs at every stair	The installation of CCTVs at stairways is completed		
The Students' Identity Cards	The Identity Cards have distributed to every student.		

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I/C. Principal Rajasrshi Shahu Mahavidyalaya Gesali Pravara, Tal.Rahuri,Dist.A.Nagar



Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

# Rajarshi Shahu Mahavidyalaya

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Prof. Hapase S.M.

(M.C.S., SET) I/C Principal

ID No.: PU/AN/AS/76/2004 Email: rsmdp2004@gmail.com

Sr. College Code No.: 745

Outward No.: 886/2012-18

Date: 19/93/2018

## Students' Grievance Redressal Cell Committee

## Report

(2018-19)

Students' Grievance Redressal Committee of our college is formed to deal with grievance of the students through their feedback forms, letters submitted to the box placed in the campus. The committee assures to tackle or solve the grievance without disclosing the identity of the applicant.

The effectiveness of implementation of a grievance redressal mechanism can be calculated with following parameters:

- 1. Count of the cases received- Nil
- Nature of the cases received- Nil
- 3. Acceptance of anonymous feedback- Nil
- 4. Ratio of false inputs-Nil
- 5. Time taken for corrective action-Nil
- 6. Escalations required-Nil
- 7. Conformations and rejections after completion-Nil
- 8. Repeat nature of grievance-Nil

Rajasrshi Shahu Mahavidyalaya Paglall Prayara, Tal.Rahuri, Dist.A.Nagar