Ahmednagar Jilha Maratha Vidya PrasrakSamaj's

# Rajarshi Shahu Mahavidyalaya

Deolali Pravara, Tal. Rahuri, Dist. Ahmednagar

Date-15/07/2019

## Students' Grievance Redressal Cell Committee Meeting

#### **NOTICE**

All the members of the committee are hereby informed that the first meeting of the Students' Grievance Redressal Cell Committee for the academic year 2019-20 will be held on 16/07/2019 under the guidance of Prin. Swati Hapase at 12.30 pm. All the members are, therefore, requested to attend the meeting.

I/C Principal
Rajarsht Shahu Mahavidyalaya
Deolali Pravara, Tal. Rahuri, Dist. A. Nagar

#### Agenda of the Meeting

- 1 To read and confirm the minutes of the previous meeting.
- 2 To open the grievance box.
- 3 To discuss if any complaint was received.
- 4 Any other point to be discussed with the permission of the Principal.

## MINUTES OF THE MEETING

Meeting-01

Date-16/07/2019

Members-08

Time-12.30 pm

The first meeting of the Students' Grievance Redressal Cell Committee for the academic year 2019-20 was held on 16/07/2019 under the guidance of Prin. Swati Hapase at 12.30 pm in the office. The following items are discussed during the meeting and unanimously resolved to implement. The meeting was adjourned after the vote of thanks given by Prof. Raju Salve.

Sr. No	Subject	Resolution
1	To read and confirm the minutes of the previous meeting	The minutes of the previous meeting are read and confirmed by the chairman. As per the minutes of the meeting action taken report is briefly discussed in the meeting.
2	To open the grievance box	Under the observation of Principal Swati Hapase the grievance box was opened.
3	To discuss if any complaint received	No major grievance was found.
4	Any other point to be discussed with the permission of the Principal	If there is another point it will be discussed in the meeting with the permission of the principal

## The following members were presented for the meeting

Name of the Member	Signature	Name of the Member	Signature
Mrs. Swati Hapase (Principal)	Blings	Prof. Namrata Dhus	MAN.S
Prof.Raju Salve (SDO)	Mal	Prof. Satish Katke	Satista
Prof. Bapu Khilari	Blue	Prof. Dattatray Kohkade	tilukak
Prof. Ashwini Chengede	changeloun	Mr. Riyaj Shaikh	greuns

#### **ACTION TAKEN REPORT**

In compliance with the resolution made in the first meeting of Students' Grievance Redressal Cell Committee for the academic year 2019-20 which was held on 16/07/2019. The following activities are successfully carried out.

Subject			Action taken/Compliance
About Cards	Students'	Identity	The Identity Cards have been distributed to the students
About	Porch/	Veranda	The Porch/ Veranda Committee is formed
Committee			to observe the activities of the students outside the classrooms

I/C Principal
Rajarsht Shahu Mahavidyalaya
Deolali Pravara, Tal. Rahuri, Dist. A. Nagar

Ahmednagar Jilha Maratha Vidya PrasrakSamaj's

# Rajarshi Shahu Mahavidyalaya

Deolali Pravara, Tal. Rahuri, Dist. Ahmednagar

Date-18/02/2019

## Students' Grievance Redressal Cell Committee Meeting

#### **NOTICE**

All the members of the committee are hereby informed that the second meeting of the Students' Grievance Redressal Cell Committee for the academic year 2019-20 will be held on 19/02/2020 under the guidance of Prin. Swati Hapase at 1.00 pm. All the members are, therefore, requested to attend the meeting.

I/C Principal
Rajarshi Shahu Mahavidyalaya
Deolali Pravara, Tal. Rahuri, Dist. A. Nagar

#### Agenda of the Meeting

- 1 To read and confirm the minutes of the previous meeting.
- 2 To open the grievance box.
- 3 To discuss if any complaint was received.
- 4 Any other point to be discussed with the permission of the Principal

## MINUTES OF THE MEETING

Meeting-02

Date-19/02/2020

Members-08

Time-1.00 pm

The second meeting of the Students' Grievance Redressal Cell Committee for the academic year 2019-20 was held on 19/02/2020 under the guidance of Prin. Swati Hapase at 1.00 pm in the office. The following items are discussed during the meeting and unanimously resolved to implement. The meeting was adjourned after the vote of thanks given by Prof. Namrata Dhus.

Sr.No	Subject	Resolution
1	To read and confirm the minutes of the previous meeting	The minutes of the previous meeting are read and confirmed by the chairman. As per the minutes of the meeting action taken report is briefly discussed in the meeting.
2	To open the grievance box	Under the observation of Principal Swati Hapase the grievance box was opened.
3	To discuss if any complaint received No major grievance was found.	
4	About installation of CCTVs at the end of second floor.	It is decided to install CCTVs at the end of second floor within two weeks
5	Any other point to be discussed with the permission of the Principal	If there is another point it will be discussed in the meeting with the permission of the principal

### The following members were presented for the meeting

Name of the Member	Signature	Name of the Member	Signature
Mrs. Swati Hapase (Principal)	(Shilly)	Prof. Namrata Dhus	NAM!
Prof.Raju Salve (SDO)	Pal.	Prof. Satish Katke	sapes
Prof. Bapu Khilari	<b>B</b> U.	Prof. Dattatray Kohkade	Lohekde
Prof. Ashwini Chengede	chenogoleist	Mr. Riyaj Shaikh	Samuel

## **ACTION TAKEN REPORT**

In compliance with the resolution made in the first meeting of Students' Grievance Redressal Cell Committee for the academic year 2019-20 which was held on 19/02/2020. The following activities are successfully carried out.

Subject	Action taken/Compliance  The installation of CCTVs at the end of second floor is completed	
About installation of CCTVs at the end of second floor.		
The Students' Identity Cards.	Identity Cards have been distributed to every student.	

Rajarshi Shahu Mahavidyalaya Deolali Pravara,Tal.Rahuri,Dist.A.Nagar



Outward No. :

Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

# ijarshi Shahu Mahavidyalaya

Deolali Pravara, Tal. Rahuri, Dist. : Ahmednagar - 413 716.

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Prof. Hapase S.M.

(M.C.S., SET) I/C Principal

ID No.: PU/AN/AS/76/2004 Email: rsmdp2004@gmail.com

Sr. College Code No. : 745

Date:

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Students' Grievance Redressal Cell Committee

# Report

(2019-20)

Students' Grievance Redressal Committee of our college is formed to deal with grievances of the students through their feedback forms, letters submitted to the box placed on the campus. The committee aims to tackle or solve the grievance without disclosing the identity of the applicant.

The effectiveness of the implementation of a grievance redressal mechanism can be calculated with the following parameters:

- Count of the cases received- Nil
- 2. Nature of the cases received- Nil
- 3. Acceptance of anonymous feedback- Nil
- 4. The ratio of false inputs-Nil
- 5. Time is taken for corrective action-Nil
- 6. Escalations required-Nil
- 7. Conformations and rejections after completion-Nil
- 8. Repeat nature of grievance-Nil

I/C Principal

Rajarsh Shahu Mahavidyalaya Deolali Pravara, Tal. Rahuri, Dist. A. Nagar